

## **Government of Guam**

### **General Vendor Requirements for IT-Information Technology Hardware Requisitions:**

- Vendors must be manufacturer-authorized resellers of the fully assembled equipment/hardware
- All equipment/hardware must have a 5 year on-site or on-island warranty
- All fully assembled equipment/hardware must be manufacturer-branded
- Fully assembled equipment/hardware manufacturers must have current ISO certification
- Vendors must have in-house, or be partnered with an on-island service center staffed by A+ certified or manufacturer-certified technicians

### **Vendor Requirements for Laptop ONLY Requisitions:**

- Vendors must be manufacturer-authorized resellers of the fully assembled equipment/hardware
- All equipment/hardware must have a 3 year on-site or on-island warranty
- All fully assembled equipment/hardware must be manufacturer-branded
- Fully assembled equipment/hardware manufacturers must have current ISO certification
- Vendors must have in-house, or be partnered with an on-island service center staffed by A+ certified or manufacturer-certified technicians